Substitute for Form PTO 1449			
INFORMATION DISCLOSURE STATEMENT BY APPLICANT	Complete if Known		
-	Application No.	09/944,676	
due as many speets as necessary)	Filing Date	08/31/2001	
(use as many speets as necessary)	First Named Inventor	Burgin, Daniel	
0000	Art Unit	3714	
JAN 1 0 2008 87	Examiner Name	Mosser, Kathleen Michele	
Sheet of 3	Attorney Docket No.	1160215-0538115	
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	U.S. PATENT DOCUMENTS						
Examiner	Cite	DOCUMENT NUMBER	- Publication Date	Name of Patentee or	Pages, Columns, Lines, Where Relevant Passages or Relevant		
initials	No.	Number-Kind code ² (if known)	MM-DD-YYYY	Applicant of Cited Document	•		

FOREIGN PATENT DOCUMENTS						
Examiner initials	Cite No.	Foreign Patent Document Country Code ³ -Number ⁴ -Kind code ⁵ (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		None				

OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS					
Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T⁵		
		None			

CONVERGYS CROSS REFERENCES		
Examiner initials	Cite No.	
		U.S. Application Serial No. 08/651,422 filed 05/22/1996; Cook (US Patent No. 5,727,950)
		U.S. Application Serial No. 09/042,528 filed 03/16/1998; Cook (US Patent No. 6,201,948)
	_	U.S. Application Serial No. 09/467,378 filed 12/21/1999; Schroeder (US Patent No. 6,760,727)
		U.S. Application Serial No. 09/559,837 filed 04/26/2000; Schroeder (US Patent No. 6,829,348)
		U.S. Application Serial No. 09/593,795 filed 06/14/2000; Pirasteh (US Patent No. 7,076,032)

EXAMINER SIGNATURE _____ DATE CONSIDERED____

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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				Art Unit	3714	
				Examiner Name	Mosser, Kathleen Michele	
Shoot) 2	of	3	Attorney Docket No.	1160215 0528115	

1	U.S. Application Serial No. 09/944,836 filed 08/31/2001; Burgin (US 2002-0145628 A1)
2	Information Disclosure Statement dated 11/09/2001 for U.S. Application Serial No. 09/944,836
 3	Information Disclosure Statement dated 04/23/2002 for U.S. Application Serial No. 09/944,836
4	Information Disclosure Statement dated 10/23/2002 for U.S. Application Serial No. 09/944,836
5	Information Disclosure Statement dated 10/29/2002 for U.S. Application Serial No. 09/944,836
6	Information Disclosure Statement dated 08/15/2003 for U.S. Application Serial No. 09/944,836
7	Office Action dated 01/04/2005 for U.S. Application Serial No. 09/944,836
8	Office Action dated 07/21/2004 for U.S. Application Serial No. 09/944,836
 9	Information Disclosure Statement dated 10/24/2005 for U.S. Application Serial No. 09/944,836
10	Office Action dated 12/15/2005 for U.S. Application Serial No. 09/944,836
 11	Information Disclosure Statement dated 12/08/2005 for U.S. Application Serial No. 09/944,836
12	Information Disclosure Statement dated 03/17/2006 for U.S. Application Serial No. 09/944,836
13	Office Action dated 08/24/2006 for U.S. Application Serial No. 09/944,836
14	Information Disclosure Statement dated 12/21/2007 for U.S. Application Serial No. 09/944,836
15	Office Action dated 01/03/2008 for U.S. Application Serial No. 09/944,836
16	U.S. Application Serial No. 09/945,032 filed 08/31/2001; Burgin (US 2002-0147848 A1)
17	Information Disclosure Statement dated 11/08/2001 for U.S. Application Serial No. 09/945,032
18	Information Disclosure Statement dated 04/23/2002 for U.S. Application Serial No. 09/945,032
19	Information Disclosure Statement dated 10/23/2002 for U.S. Application Serial No. 09/945,032
20	Information Disclosure Statement dated 08/15/2003 for U.S. Application Serial No. 09/945,032
 21	Office Action dated 12/10/2004 for U.S. Application Serial No. 09/945,032
22	Office Action dated 08/09/2005 for U.S. Application Serial No. 09/945,032
23	Information Disclosure Statement dated 10/31/2005 for U.S. Application Serial No. 09/945,032
24	Office Action dated 12/22/2005 for U.S. Application Serial No. 09/945,032
 25	Information Disclosure Statement dated 03/24/2006 for U.S. Application Serial No. 09/945,032
26	Office Action dated 06/07/2006 for U.S. Application Serial No. 09/945,032
27	U.S. Application Serial No. 11/198,934 filed 08/05/2005; Claridge
28	Information Disclosure Statement dated 08/05/2005 for U.S. Application Serial No. 11/198,934
 29	Information Disclosure Statement dated 07/06/2006 for U.S. Application Serial No. 11/198,934
30	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/198,934
31	Information Disclosure Statement dated 12/21/2007 for U.S. Application Serial No. 11/198,934
32	U.S. Application Serial No. 11/565,702 filed 12/01/2006; Coy
33	Information Disclosure Statement dated 09/26/2007 for U.S. Application Serial No. 11/565,702
34	U.S. Application Serial No. 11/749,983 filed 05/17/2007; Birch
 35	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/749,983

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Sheet	3	of	3	Attorney Docket No.	1160215-0538115

36	U.S. Application Serial No. 11/751,851 filed 05/22/2007; Naik	
37	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/751,851	
38	U.S. Application Serial No. 11/751,976 filed 05/22/2007; Naik	
39	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/751,976	
40	U.S. Provisional Application 60/146,515 filed 07/30/1999; Schroeder	
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